Orthopaedics Smith & Nephew 1450 Brooks Road Memphis, TN 38116 USA T 901.396.2121 F 901.399.5289 www.smith-nephew.com



December 16, 2005

Mr. Rex Havens 12314 N. Wood Ridge Ct. Dunlap, IL 61525

Dear Rex:

Anyway, the Christmas season is always sad for me so I decided to get out your CD to listen in my car on the way to work. I knew this would cheer me up!

As I listened, I started laughing so hard that I know people in the lanes next to me thought I was crazy!!! Anyway, I just wanted to let you know that you brightened my day once again. I intend to take this CD with me when we go to my daughter's house for Christmas. Having had a nice wedding, I'm sure her and her husband will love that portion of the CD because it was so funny and so TRUE!

Thanks again for being a CLEAN speaker and especially for being such a funny one! Laughter is so good for the soul and we certainly could use more of it in today's times. I wish for you and your family a wonderful Merry Christmas and the happiest of New Years!

Sincerely,

Sandra Ayers, CPS, MOS

Dandra ayers

Senior Administrative Assistant

Quality Assurance

Smith & Nephew, Inc.

1450 Brooks Road

Memphis, TN 38116

1-800-821-5700, Ext. 6312